



**RETURN BIDS TO:**

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Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC

11 Laurier St., / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT**

**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Informatics Professional Services - EL Division/Services  
professionnels en informatique - division EL

Terrasses de la Chaudière 4th Floor

10 Wellington Street

Gatineau

Québec

K1A 0S5

<b>Title - Sujet</b> TBIPS Engineering Professional Serv	
<b>Solicitation No. - N° de l'invitation</b> 47419-198132/A	<b>Amendment No. - N° modif.</b> 012
<b>Client Reference No. - N° de référence du client</b> 1000348132	<b>Date</b> 2020-04-23
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$EL-606-37486	
<b>File No. - N° de dossier</b> 606el.47419-198132	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2020-05-01</b>	
<b>Time Zone</b> Fuseau horaire Eastern Daylight Saving Time EDT	
<b>F.O.B. - F.A.B.</b>	
<b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Mansour, Silvana	<b>Buyer Id - Id de l'acheteur</b> 606el
<b>Telephone No. - N° de téléphone</b> (613) 858-9935 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

This document includes responses to questions received from potential bidders and an amendment.

**Question 43:****Follow-up to amendment 006, Q&A #25 regarding M1.4**

The limited number of accepted certifications in M1.4 could have unintended consequences for CBSA at the Task Authorization Stage, therefore impacting the subsequent supply chain. The pool of resources who are capable of meeting the Senior Network Analyst certification requirement is exceptionally limited and as such, not only could it limit the number of compliant bid responses for CBSA but also, the successful Bidder may not be able to meet CBSA's needs after contract award, for more than one Senior Network Analyst during the contract, despite having resources who are capable of performing the duties/task for this role. In order to mitigate this risk, we kindly request that CBSA consider including the following additional certifications to M1.4:

- Certificate of Cloud Security Knowledge (CCSK)
- ISSO
- ISSP

These certifications align with the current certifications in the following ways:

- They focus on defining network architectures given business requirements
- They evaluate design considerations for alignment with security and compliance profiles
- They offer considerations for monitoring security and compliance
- They focus on encryption technologies to secure networks and IT systems

The addition of these certifications to meet M1.4 will broaden the pool of network resources available to Bidders and for CBSA without diluting the quality or knowledge required to perform the role.

**Answer 43:**

CBSA has considered the request, however the requirement remains unchanged.

CBSA recognizes, however, that certification testing centers for the three Cloud provider platforms have cancelled in-person exam appointments. All three have recently offered online-proctoring for the virtual completion of exams, at least one is still in the process of organizing and has advised of short delays in responding to requests. In recognition of the extraordinary circumstances during the COVID-19 crisis, CBSA will accept as meeting the criteria for bid closing candidates who Bidders demonstrate meet the recommended knowledge and experience for writing one of the listed certifications (i.e. provide platform-specific training course certificates and meet the recommended experience) and provide a copy of a confirmation of their request or booking and payment receipt to write the on-line certification

exam. Bidders must also confirm that they have verified any qualifications of the individual to write the exam. Resources will be required to successfully complete and produce the certification before any Task Authorization is issued for their services.

This will apply to all resources requiring certification in the Mandatory criteria.

**Question 44:**

**RE: Rated requirement R1.3**

The "Point Grid" for R1.3 states that the maximum amount of points is three (3). However, the "Points Max" column for R1.3 has the maximum amount of points at twelve (12).

Please confirm that the "Points Max" column is an error, and the maximum amount of points available for **R1.3 is three (3)**.

**Answer 44:**

The maximum points available for R1.3 are twelve (12), calculated as up to three (3) points for each of the four (4) tasks listed in the criteria depending on the length of experience with that task.

**Question 45:**

**RE: AMD 003, Q and A 14**

The response to Question 14 is unclear: "*The Contractor must also include the following information for the most recent project referenced in response to any of the criteria*".

Could the Crown please confirm that bidders are required to provide only the most recent client reference for each of the resources with bid submission?

**Answer 45:**

Bidders are required to provide client reference information who are familiar with and have knowledge of the most recent project being submitted in response to each criteria. If the most recent project is used to respond to all criteria (mandatory and rated), then one client reference is fine. If however the most recent project has no bearing on one or more of the criteria, then additional client reference information is required for the most recent project(s) which qualify for each of those criteria as well.

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**ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED**