October 31, 2022

Paul Cardegna
Clerk of the committee
Standing Committee on Government Operations and Estimates
Sixth Floor, 131 Queen Street
House of Commons
Ottawa ON
K1A 0A6

Dear Mr. Cardegna,

On behalf of the Canada Border Services Agency (CBSA), please find enclosed the following items in response to the motion for the production of papers to support the study on the development, launch and maintenance of the ArriveCAN app, adopted by the Standing Committee on Government Operations and Estimates (the Committee) on October 17, 2022:

- the list of contractors;
- the breakdown of the costs; and,
- the list of contracts.

The requests for proposal will be provided to the Committee by way of Public Services and Procurement Canada (PSPC).

With respect to the request for copies of invoices, the CBSA holds several hundred invoices from the listed contracts for work to develop, launch and maintain the ArriveCAN application. As a result, the CBSA will require additional time to translate these documents before being able to provide a complete package to the Committee. As soon as we have determined the amount of time required for translation, we will provide the Committee with an update on the timing of delivery of these documents.

In the interim, the CBSA is working diligently to provide the Committee with a complete list of the invoices as soon as possible.

We trust that the Committee understands the situation and finds the attached material useful for its work in studying the development, launch and maintenance of the ArriveCAN app.

Sincerely,

Erin O'Gorman

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President, Canada Border Services Agency