National Defence   Défense nationale

Deputy Minister   Sous-ministre

National Defence Headquarters   Quartier général de la Défense nationale
Ottawa, Ontario   Ottawa, (Ontario)
K1A 0K2   K1A 0K2

Mr. Tom Kmiec
Chair, Standing Committee on Public Accounts
House of Commons
Ottawa, Ontario
K1A 0A6

Dear Mr. Kmiec,

National Defence is pleased to present the House Standing Committee on Public Accounts the enclosed status update on the Justice Administration and Information Management System.

Sincerely,

Jody Thomas

Enclosure: 1

Canada

Update to the Standing Committee on Public Accounts on
Report 3, Administration of Justice in the Canadian Armed Forces, of the 2018 Spring Reports of the Auditor General of Canada

> ### *PACP Request for Information:*
>
> *Given that much of the success of the Office of the Judge Advocate General's corrective measures will depend upon the successful implementation and use of the Justice Administration and Information Management System (JAIMS), the Committee requests a status update on JAIMS; initial feedback pertaining to its use; its training practices; and feedback pertaining to any administrative improvements in the military justice system.*

Background

On April 22, 2020, National Defence received a letter from the Public Accounts Committee requesting an update on the implementation of the Justice Administration and Information Management System, or "JAIMS."

In May 2020, National Defence updated the Committee on the launch and rollout of JAIMS, training practices developed for users, initial feedback on use, and potential improvements to the administration of military justice. National Defence also reported that the impact of COVID-19 had halted the further development of the JAIMS' software and its expanded rollout across the Canadian Armed Forces. National Defence was unable to provide a projected completion date for JAIMS' advanced functionality or concrete rollout timeline, but committed to updating the Committee by December 31, 2020.

At the time of the last update in June 2021, National Defence reported that it continued to establish the framework and processes necessary to enable the rollout of JAIMS across the Canadian Armed Forces in a measured and responsible manner, and committed to provide the Committee with more information in four areas: 1) specific timelines for JAIMS continued rollout, 2) progress made to the administration and functionality of JAIMS, 3) progress made on JAIMS User Training on the Defence Learning Network, and 4) user feedback as more units begin implementing JAIMS.

Update on the Justice Administration and Information Management System

JAIMS Rollout

Since its June 2021 update to the Committee, National Defence has made over 86 additional improvements to the software based on requirements clarification and issues identified during testing and feedback received from the 18 units already using JAIMS.

Since June 2021, National Defence also rolled out JAIMS to four units in the 2 Canadian Mechanized Brigade Group (2 CMBG) in Petawawa, six units from 2 Canadian Air Division (2 CAD), and three units from Maritime Forces Pacific (MARPAC). These additional units have provided valuable feedback which has enabled continuous improvements to the system.

As indicated in National Defence's last update to the Committee, upcoming amendments to the *National Defence Act* resulting from the adoption of Bill C-77 will have an impact on the administration of military justice case files. These amendments will result in the creation of a

new version of JAIMS (version 2.0). National Defence has determined that the current version of JAIMS (version 1.0), which reflects the current military justice system, will have limited utility and lifespan when these new amendments come into force.

As a result, National Defence has paused the rollout of JAIMS 1.0 to additional users and units until after the full implementation of Bill C-77, which is expected in 2022.

Functional and Administrative Improvements to the Military Justice System

While the rollout of JAIMS 1.0 has been paused, National Defence continues to make progress to the administration and functionality of JAIMS, and is on track for the rollout of JAIMS 2.0. For example, work continues on the integration of both the Security and Military Police Information System (SAMPIS) and the Director of Military Prosecutions' Case Management System (DMP-CMS) with JAIMS.

Furthermore, while no additional units will be trained to use JAIMS 1.0, any user feedback received from the units currently using JAIMS 1.0 will be applied when developing JAIMS 2.0.

JAIMS training practices

In December 2021, National Defence completed the last serial of JAIMS User Training through group training via online video conference. Approximately 275 total users have completed the training, including personnel from the units currently using JAIMS, and from the Office of the Judge Advocate General.

National Defence is also nearing completion of the development of the individual self-paced online learning via the Defence Team learning network, with an anticipated completion date in January 2022. Once completed, new users belonging to the existing JAIMS user units and any current users wishing to undertake refresher training will be able to utilize this training system at any time.

Until the new JAIMS User Training model is launched, National Defence continues to provide users with a number of training resources and practice cases to assist with the use of JAIMS, including manuals, aides-memoire, telephone-based support, and additional training on an as-needed basis.

National Defence continues to develop its overall user training program, and is actively engaged in identifying the changes to JAIMS training that will be required for the implementation of JAIMS 2.0.

Future updates to the Committee

Continued development and implementation of JAIMS will allow National Defence to directly address many of the Auditor General's key findings, as well as recommendation 50 in the report of the Third Independent Review Authority, which is to develop and begin operating JAIMS as soon as possible.

To fully implement recommendation 50, National Defence is working to ensure that JAIMS 2.0 reflects the military justice system and is able to provide data that can be effectively measured and analyzed.

National Defence recognizes that addressing both reports' recommendations related to delays, communication, and oversight will result in a more effective and efficient administration of the military justice system.

National Defence will next provide an update to the Committee outlining timelines for JAIMS' continued rollout, progress made to the administration and functionality of JAIMS, and progress made on JAIMS User Training by June 30, 2022.