

This Management Response and Action Plan (MRAP) addresses the recommendations of the evaluation with proposed actions, forecasted completion dates, and the Office of Primary Responsibility (OPI).

Recommendations	Proposed Actions	Forecast Completion Date	OPI
<p><b>Recommendation 1:</b></p> <p><b>To enable the creation of appropriate metrics, Rail Safety should internally define “oversight effectiveness” and the ways by which its oversight activities contribute to this.</b></p>	<p>Rail Safety accepts this recommendation. We will work to define oversight effectiveness and the activities that contribute to advancing this goal.</p> <p>Rail Safety will develop a list of oversight effectiveness indicators to be considered for further development and implementation. The draft proposal will go to Program Business Committee (PBC) in March 2023. It will identify the data that is needed to support the definition.</p> <p>Final approval of the indicators will be requested by the PBC in June 2023. The indicators will be adjusted over time as needed.</p>	<p>March 31, 2023</p> <p>June 2023</p>	<p>ADM, Safety and Security</p>
<p><b>Recommendation 2:</b></p> <p><b>Rail Safety should consider expanding data collection to account for variables other than oversight that can impact intended outcomes. This would ensure relevant and good quality data is available for future quantitative analysis of oversight effectiveness.</b></p>	<p>We will be assessing the various sources of our data (how it comes in, its timeliness, etc.), and the methods in which they are collected (reportable criteria), with the objective of improving the data available for use.</p> <p>In addition, we have received funding for dedicated staff in each of the regions to ensure data quality of our oversight data to promote enhanced quantitative analysis and oversight effectiveness. The staff are being trained now and we expect that the review of data quality will be complete by December 2023.</p> <p>Once Rail Safety has approved the definition of oversight effectiveness, we will proceed to start collecting the data that will allow us to monitor that effectiveness by April 2024. We will build this data over time and review it on a semi-annual basis to determine the program effectiveness.</p> <p>We will work with Digital Services to have data from all sources included in the data lake so it can be reviewed in an integrated manner and enable us to tell a more holistic oversight story.</p>	<p>October 2023</p> <p>December 2023</p> <p>April 2024</p> <p>April 2024</p>	<p>ADM, Safety and Security</p>