

OGGO 24.1 Number of employees added to Passport Canada and IRCC

IRCC's response to a request for information made by the
Standing Committee on Government Operations and Estimates on June 7, 2022

Question

Mr. Ben Lobb: Thank you. In regard, just to say, to passports, how many employees have been added to try to catch up with the backlog in applications?

Hon. Mona Fortier: I don't have the number per se, but I can find it. I think I have 600 in mind, but I will get you the exact number of human resources and also in capacity for the passport delivery."

Response

Within Immigration, Refugees and Citizenship Canada, 78 FTE (full-time equivalent) employees are working to support passport processing. The majority facilitate processing by providing administrative support in the form of managing intake of the mail-in applications, scanning documents and some (15) process passport applications.

